



Dear Sir/Madam,

The designated operator of **SWITZERLAND**, Swiss Post, wishes to inform other Union member countries and their designated operators that, with effect from 26 October 2025, the Zurich office of exchange (CHZRHU) will be closed, and all parcel operations will be transferred to the office of exchange in Pratteln (CHATTC).

As a result of this change, parcel dispatches and CP documents by road and air should be addressed as follows:

Airport: Zurich  
IMPC: CHATTC (PRATTELN C)  
Mail categories: A, B, C, D  
Mail class: C  
Address: Güterstrasse 59  
4133 PRATTELN  
Verification notes: bo-pvz@post.ch

EMS dispatches should also be addressed to CHATTC for processing, rather than to CHZRHU. EMS dispatches addressed to the Geneva 5 office of exchange (CHGVAA) will not be affected by the above changes.

Airport: Zurich or Geneva  
IMPC: CHATTC or CHGVAA  
Mail categories: A, D  
Mail class: E

The latest handover time and delivery standards for parcels and EMS items arriving at Zurich Airport – as published, respectively, in the Parcel Post Compendium and the EMS Operational Guide on the UPU website – will remain the same and will apply to the CHATTC office of exchange.

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Please be aware that EMS same-day delivery for the Zurich region will no longer be offered.

Swiss Post thanks all Union member countries and their designated operators for their understanding.

Yours faithfully,

Abdel Ilah Bousseta  
Director of Postal Operations