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To: The designated operators of UPU
member countries

For information to:

The restricted unions

The regional project coordinators

Berne, 12 February 2021

Reference: 4500.19(EMS)1009

Subject: EMS market situation and traffic survey 2020

Dear Sir/Madam,

Traffic information is gathered annually by the EMS Unit to establish and communicate an analysis of global and regional trends. To that end, please find enclosed a survey designed to collect data on EMS traffic volumes and flows from 1 January to 31 December 2020.

Please note that the data provided to the EMS Unit is used solely to prepare annual EMS statistics. All information in this survey will be treated confidentially, and only aggregate figures will be reported. For members of the EMS Cooperative, the traffic data provided for 2020 will be used as a basis for establishing the Cooperative contribution class for 2022.

Your survey response will allow the EMS Cooperative to accurately assess and report on the annual market situation, thereby providing members with trend analyses and information to aid strategic decisions.

Given the importance of this information for the study of EMS worldwide, I should be grateful if you would send us your replies as soon as possible, but **by 31 March 2021 at the latest**.

The survey is available on the EMS Cooperative website (www.ems.post/en/news-events/consultations); it can also be sent to your organization by e-mail to facilitate its completion and return. Please reply to ems.unit@upu.int, indicating the number of this circular letter.

Thank you for your invaluable cooperation.

Yours faithfully,

(Signed)

Wendy Eitan
Acting EMS Unit Manager