

# Experience sharing of ITMATT and EAD data collection

China Post

2021.03

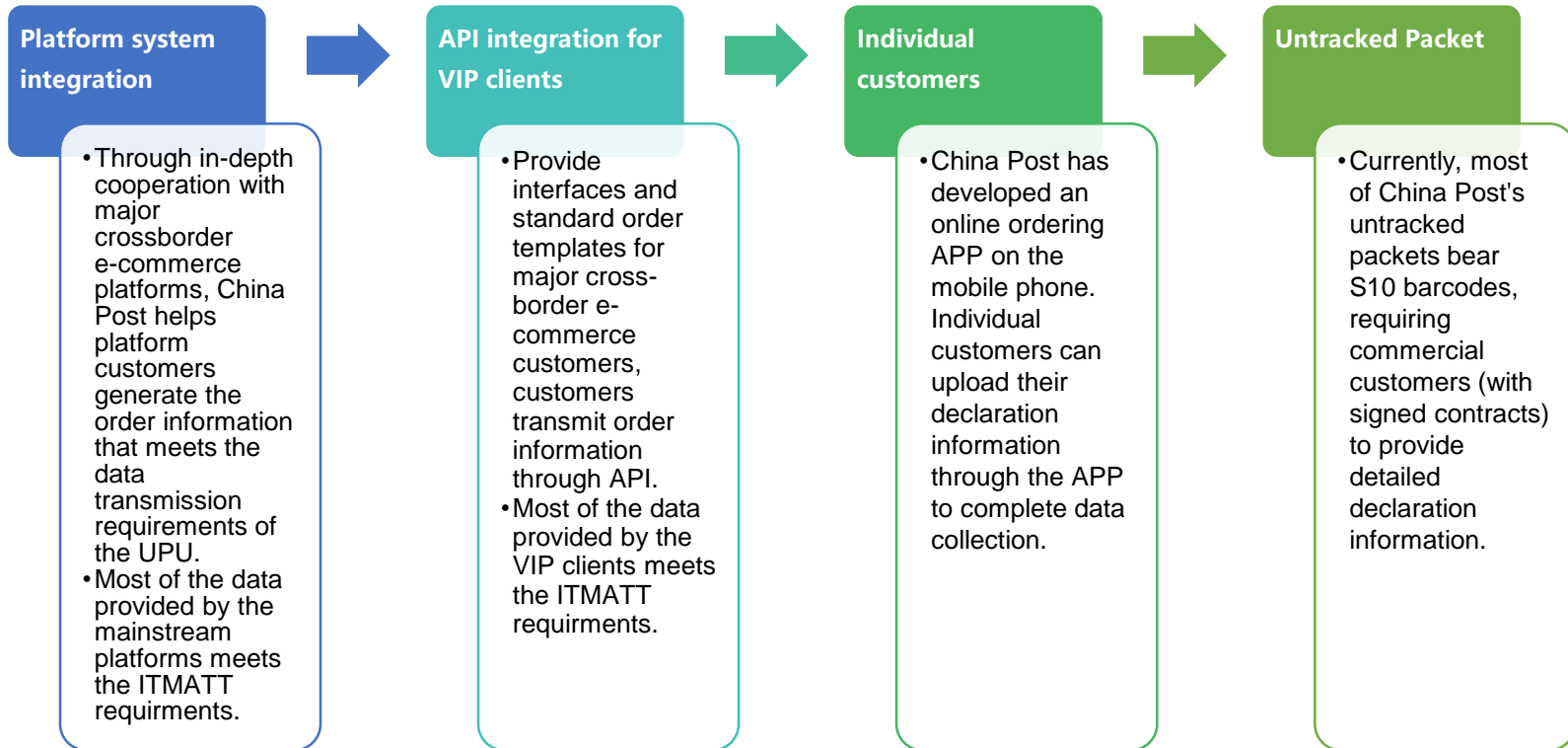
# Contents

**1. ITMATT and related EAD data collection**

2. Further improvements

# 1. ITMATT and related EAD data collection

## 1.1 Collecting data via ordering system



# 1. ITMATT and related EAD data collection

## 1.2 Verifying data via posting/collecting system

- China Post has strengthened the management of the posting/collecting system. All of the necessary items information in the ITMATT data will be verified. If there are omissions, errors and other irregularities, the item will not be accepted until the information has been corrected.
- China Post imposes restrictions on some certain words (such as gifts, clothes, and goods, etc.)

## 1.3 One by one scanning in the dispatching procedure

- China Post scans all the mails with S10 barcode (including untracked packets) at the OEs and associates them with the receptacle number to realize the association between the item and the receptacle. Therefore, other Posts can locate the receptacle based on the ITMATT information easily.

# 1. ITMATT and related EAD data collection

## 1.4 Arranging designated personnel to be responsible for ITMATT information exchange

- China Post pays high attention to the data exchange of ITMATT information, and assigns personnel to improve ITMATT quality and handle ITMATT issues reported by other Posts promptly.

## 1.5 ITMATT monitoring system

- The IT Department of China Post has developed an ITMATT data monitoring system for both inbound & outbound mails to monitor the data transmission. Moreover, it can monitor the missing outbound data, the transmission rate of inbound item events, the rate of missing events, the rate of error events and other indicators.

# Contents

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## 2. Further improvements

### Posting/ collecting system upgrading

- China Post has a small number of post offices that still use the old version of the collecting system, and the old version does not have the mandatory verification function. Therefore, our transmission rate of ITMATT has not yet reached 100%, especially for international parcels and international EMS products sent by individual customers.
- China Post plans to launch the new version of the collecting system **by May and mandate the data entry then.**

### Improvement on the data collection of untracked packets

- Some of the untracked packets sent by individual customers do not contain S10 barcodes.
- China Post will adopt a further approach to facilitate all untracked packets with S10 barcodes. For untracked packets sent by individuals, China Post will distribute pre-made S10 barcode stickers for customers to paste on the item before data collection.

## 2. Further improvements

### ITMATT information transmission for inbound items

- According to the requirements of the **General Administration of Customs.P.R. China** (Announcement No. 164 of the General Administration of Customs.P.R. China), all inbound items need to submit EAD to conduct customs supervision on inbound and outbound items, so as to improve customs clearance efficiency. China Post also issued a UPU Circular in November 2018. However, many Posts are still sending items to China without ITMATT information.
- In order to increase the ITMATT transmission rate, China Post will further communicate with relevant countries/regions.

### Further improving the quality of ITMATT data

- Although China Post has a relatively high proportion of data collection, we still found some problems in the item declaration data.
- We will continue to explore the problems we have discovered and gradually improve data quality through communication with e-commerce platforms, customers education, and staff-training.

### Adding the VAT field

- In order to adapt to the new EU VAT policy, we will communicate with the e-commerce platforms to add the IOSS tax number to the ITMATT information.



**Thanks for listening!**