

EMS COOPERATIVE

EMS global workshop

Data capture, IT technical solutions, data compliance, quality reporting and monitoring tools for the electronic advance data (EAD) readiness

Berne, 13 April 2021 (12.00–15.00), CEST

International Bureau – DOP/DCTP/DCDEV

© UPU 2021 – All rights reserved



Customs-related regulatory and business requirements for the provision of ITMATT and associated electronic advance data



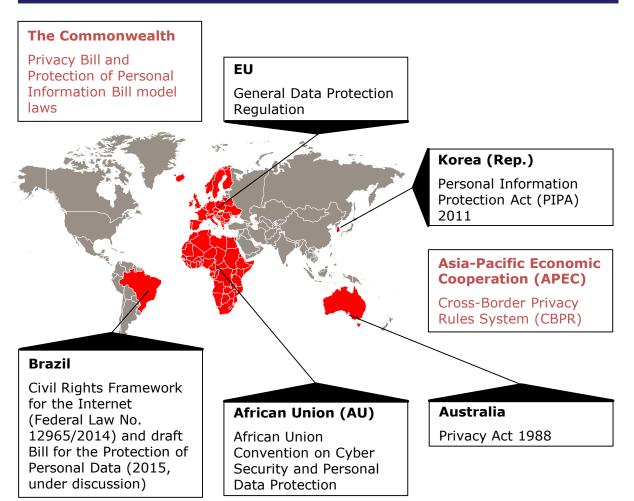
Data-driven reality



Today's world is datadriven

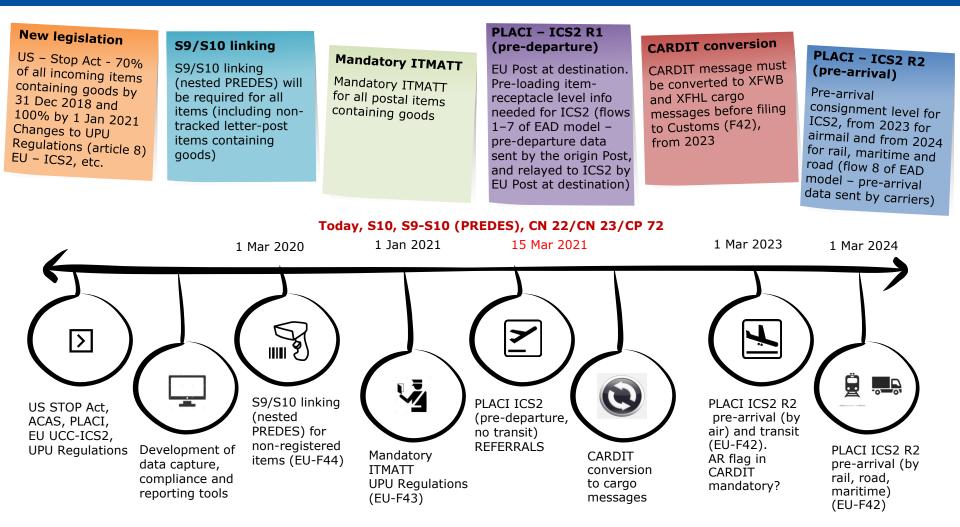
Key issues

- Postal data
- Data flows and systems
- Data protection
- Data sharing agreements (DSAs)
- Legal demands
- Social requirements (protecting customers and partners)





Key EAD milestones for Posts (designated postal operators)

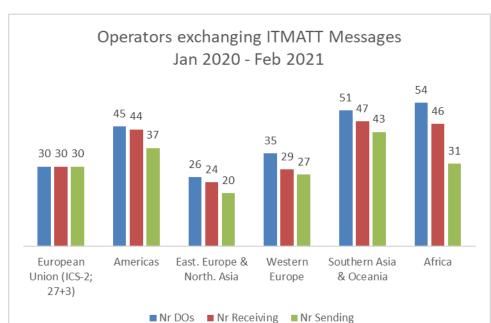


2021: ITMATT, PREDES, ITMREF-REFRSP, 2021->2023: CARDIT AR FLAG, PAPERLESS TRANSPORT

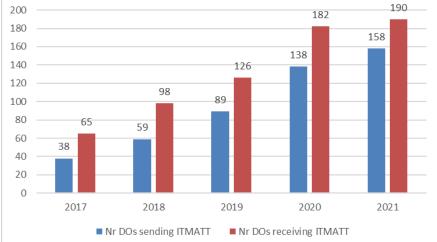


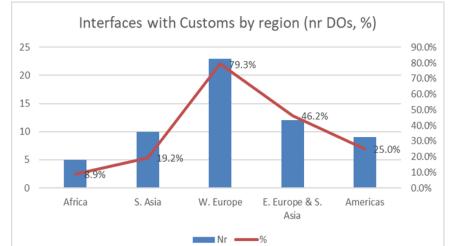
Progress in 2017-2021 with regard to EAD

- 195 DOs are sending PREDES (Feb' 21)
- 190 DOs are receiving ITMATT (Feb' 21)
- 158 DOs are sending ITMATT (Feb' 21)
- DSAs, operational, IT and equipmentrelated issues are the biggest obstacles to faster adoption



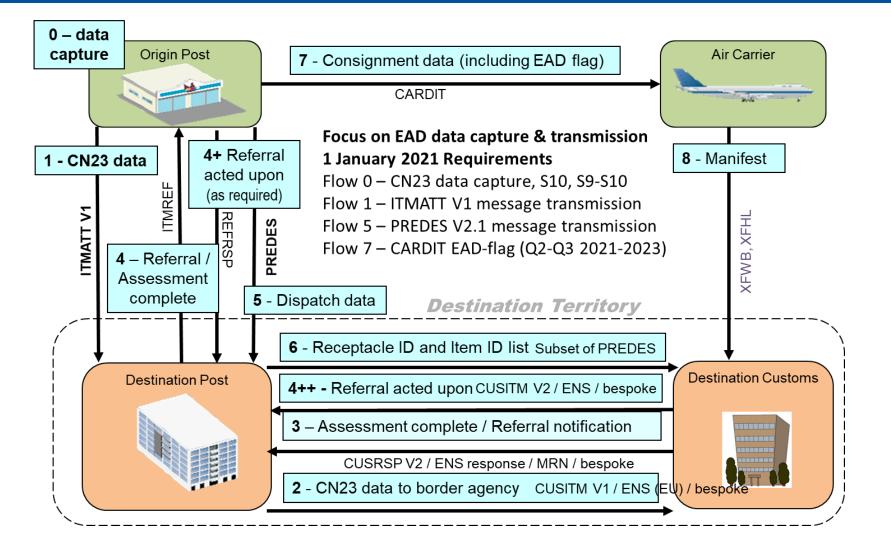
Evolution of ITMATT Dec 2017 - Feb 2021







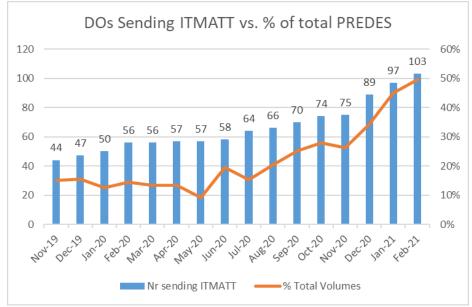
UPU Global Postal Model for EAD and PLACI (pre-loading advance cargo information)





Common Fund EAD Project

- 143 DOs participating in project
- Nr of DOs sending ITMATT
 - Increased from 44 to 103
- ITMATT & PREDES as % of total volume
 - Increased from 15% to 50%



Region	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
All	15.05%	15.52%	5 12.57%	14.45%	13.53%	13.41%	9.17%	19.62%	15.43%	20.51%	25.29%	28.71%	26.45%	34.41%	45.13%	49.53%
Asia Pacific	18.40%	18.87%	5 15.71%	17.17%	17.25%	16.79%	9.80%	24.81%	17.51%	26.13%	33.14%	36.93%	30.60%	34.93%	39.38%	45.39%
Europe	5.52%	4.48%	4.31%	7.17%	5.07%	7.04%	7.61%	8.40%	9.89%	9.76%	11.77%	14.83%	18.10%	36.50%	57.12%	58.99%
Arab Region	0.27%	0.32%	0.26%	0.16%	0.44%	0.55%	2.27%	1.92%	1.42%	3.62%	5.35%	4.62%	5.72%	10.85%	18.84%	16.23%
Caribbean	5.01%	6.31%	5.76%	5.11%	2.82%	0.43%	0.67%	1.61%	2.05%	2.55%	4.08%	6.20%	6.26%	7.25%	25.73%	31.11%
Latin America	23.64%	25.69%	22.35%	22.43%	23.07%	17.36%	18.11%	28.58%	28.75%	28.64%	34.62%	31.19%	36.50%	36.56%	38.01%	45.76%
Africa FR	1.59%	0.94%	1.49%	2.23%	1.96%	2.21%	3.44%	3.45%	2.90%	4.03%	3.79%	3.52%	4.44%	5.56%	5.01%	7.70%
Africa EN	0.43%	0.99%	5 1.77%	2.92%	2.99%	0.00%	0.04%	0.27%	2.39%	2.32%	3.92%	9.55%	12.92%	22.31%	41.48%	41.68%



CF EAD Project: Data capture and transmission: national action plan for Phase 1

Focus on ITMATT and PREDES (S9-10) in Phase 1: proposed 11 steps

- 1 Prioritize top 5-10 partner destination/transit DOs (in terms of volume/requirements): Using EAD Compendium (list of contacts and requirements), Quality Control System (QCS). 2 Sign DSAs as required with top 5-10 partner DOs (in terms of volume/requirements). Enforce use of S10 and CN 22/CN 23 on all small packets at post offices. **STRATEGIZE PLAN** 3 4 Train staff to review correct completion of CN 22/CN 23/CP 72 at post offices: Use 2 WCO-UPU data capture guidelines for this purpose. Roll out CDS/CDS.POST online training and production. 5 EXECUTE SUPPORT 6 Ensure CDS.Web manual checks and data capture capability at offices of exchange: By mail class (EMS -> Parcels -> Small packets); 3 By partner (start enforcing compulsory EAD with top 5-10 partner DOs in terms of volume). IMPLEMENT 7 Enforce IPS scanning of all small packets at dispatch at offices of exchange (PREDES S9-S10). COMMUNICATION 8 Plan the introduction of pilot post offices with capture of customer (sender) data. TIME MANAGEMENT 9 Conduct procurement for pilot post offices: SCHEDULING BUDGETING Analyze providers and obtain offers, invoice and equipment; Submit documentation (offers and invoices).
- 10 Train staff at pilot post offices to link customer data with S10/ITMATT.
- 11 Install equipment at pilot post offices and roll out pilot.



Possible EAD deployment strategy at offices of exchange

- 1 Roll out CDS/CDS.POST online training and production.
- 2 Ensure CDS.Web manual checks and data capture capability at offices of exchange:
 - By mail class (EMS -> Parcels -> Small packets);
 - By partner (start enforcing compulsory EAD with top 5-10 partner DOs in terms of volume).
- 3 Enforce IPS scanning of all small packets at dispatch at offices of exchange (PREDES S9-S10).

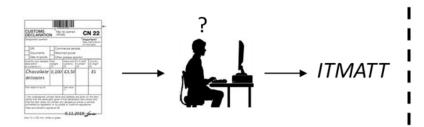




Pilot post office concept – declaration data capture at source

Focus on data capture at source, compliance monitoring and quality

Manual data capture : **Handwritten forms** — Data capture at source : **Printed Labels**





Pilot post office concept set-up





EAD implementation : Guyana Success story





- Equipment deployed
- UPU EAD Mobile App



CDS implementation at Guyana Post Office Corporation (GPOC)







Thank you!

Noor Adan Supply Chain Coordinator

Postal Operations Directorate (DOP) UPU International Bureau Weltpoststrasse 4 3015 BERNE SWITZERLAND

T +41 31 350 32 02 F +41 31 351 31 10 E <u>noor.adan@upu.int</u>